



E-REPAIR

REPAIR FORM



Our technicians are uniquely qualified to perform service and repair dictation equipment due to their engineering knowledge and Microsoft A+ Certifications! We don't just address the issues your device has, we dig deep to make sure our repair service takes care of the problem the first time.

Business Name: _____

Contact Person: _____ Alternate Contact: _____

Please provide the address for product intended for repair only:

Address: _____ City: _____ State: _____ Zip code: _____

Telephone: _____ extension: _____ E-mail: _____ Fax: _____

Please check off the appropriate Manufacturer:

Dictaphone Olympus Philips Sony

Model Number(s): _____

Serial Number(s): _____

Date item was purchased: _____

Warranty Service and Repair or Non-Warranty Repair

Detailed Description of problem:

Steps to Reproduce:

How often does the problem occur?: _____

Submitted by: _____ Date: _____

**Please include this completed form with your merchandise and mail to
2210 Denton Drive, Suite 101, Austin, TX 78758**

We honor the work we perform for a 30 day warranty on all service and repairs performed. Our coverage starts the date the product is returned to you.

Thank you for providing Eastern Distributing with the opportunity to service your equipment. It is our sincere hope that you are completely satisfied with the service which was provided to you and will utilize our expertise again in the future!

Office Use Only: Ticket Status

Open Responded Solved